



Singing Valentine FAQs



Q: How much does a Singing Valentine cost?

A: The standard cost for a Singing Valentine is \$50 for delivery in the Upstate area. Deliveries outside of our usual area are subject to additional fees and the availability of our singing groups. Please contact us for more information to find out whether your location is in our usual delivery area, and to find out what's possible to meet your needs.

Q: What do I get when I order a Singing Valentine?

A: We will have a group of 4-8 ladies come to the place you request and sing two songs in a cappella four-part harmony. Along with the songs, we deliver a small box of chocolates and a card personalized with your message.

Q: How do I pay for my Singing Valentine?

A: You may use a Mastercard or Visa and pay over the phone when you place your order. Your payment will be processed through our secure Paypal account and you will receive a confirmation receipt via email.

Q: What songs are available?

A: We offer five songs for Singing Valentines, and you choose two of the songs you wish to have performed, or you can let the singing group choose on your behalf. The five songs to choose from are:

Unforgettable

Always

That's What Friends Are For

I Love You Truly

It Had To Be You

Q: Where can you have the Singing Valentine delivered?

A: We can deliver your Valentine just about anywhere in the Upstate area. We can deliver our Singing Valentines at offices, restaurants, factories, bowling alleys, hospitals, churches, private parties, school classrooms, and nursing homes. If you have questions about a specific delivery location, please call 864-915-4496.

PLEASE NOTE: Be sure the place you choose will allow a singing group to

deliver at that location. For example, you may need to make special arrangements with building security or for someone to meet us at a workplace, or check with a restaurant to make sure they allow deliveries. If you advise us that delivery is confirmed, but the delivery is refused at the site, you will still be billed based on the time spent for travel and attempt to deliver by the singing group.

Q: What if I live outside your usual delivery area?

A: You have two options to choose from:

If you are not too far from our usual delivery area, we may be able to make special arrangements for you at an extra charge to cover travel costs and the extra time our singing group will spend traveling to your location. Please contact us to discuss your specific needs. Or, one of our singing groups can call your loved one on the telephone and do a "singing phone-a-gram." These singing telegrams can be delivered anywhere in the United States. Cost for a Singing Valentines over the phone is \$30. We will make three attempts to sing "live" then a voice mail message will be left.

Q: Who can you sing to?

A: We love to sing for anyone who will listen... doctors, lawyers, public officials, housewives, bosses, secretaries, mothers, husbands, wives, children, grandparents, teachers, co-workers, and many more. Just about anyone will appreciate the gift of a Singing Valentine.

Q: May I specify the time for my Valentine to be delivered?

A: That depends. Scheduling many Singing Valentines can be quite a challenge, even though we will have many singing groups out doing deliveries. When you order your Valentine, you choose a time block for delivery. If you need the Valentine delivered at a more specific time, please let us know when you place your order and we'll do our best to accommodate your special request for a nominal additional fee.

Q: May I specify a specific singing group to deliver my order?

A: While we try to accommodate as many special requests as possible, we are unable to guarantee delivery by specific singing groups. When we have high delivery volume, we schedule each singing group in a specific part of our delivery area.

Q: Do I need to be there when you deliver the Valentine?

A: No, you are not required to be there. Of course, if you'd like to share in the amazing experience and see the look on your loved one's face, you're more than welcome to be there. If you wish, we will call you a few minutes before our delivery so you can make arrangements to be present. Be sure to tell your order taker if you want us to call you before we deliver your Valentine. We do ask you to provide us with the name and phone of a contact person at the delivery site who can assist us if challenges arise.

Q: Can I order more than one Singing Valentine?

A: Sure! Order as many as you like - get one for each of your kids, or one for your parents, or for your boss. Get one for any special person in your life. There is no limit on the number of Valentines you can order.

Q: What times are the Singing Valentines available?

A: Please check the main Singing Valentine web page to see the delivery dates for this year. Our normal delivery times are as follows: (You will request time period for us to deliver the Singing Valentine)

9am-12pm

12pm-3pm

3pm-6pm

6pm-9pm

Q: I don't see the answer to my question here. What do I do now?

A: You can call us at 864-915-4496. Please leave a message if you don't reach us directly and we'll return your call promptly. Or, you may email us your question by clicking on this link.

Q: I'm ready to order! What do I do?

A: Call our Singing Valentine coordinator at 864-915-4496 to place your order.

Show Chorus